



FREQUENTLY ASKED Questions

DOES THE TEXAS ZOO DECORATE THE AREA?

NO, IT IS UP TO YOU TO DECORATE THE AREA WITH APPROVED DECORATIONS

CAN I CHOOSE WHAT ANIMALS ARE IN MY WILDLIFE PACKAGE?

THE TEXAS ZOO BELIEVES IN CHOICE-BASED TRAINING, THEREFORE WE CANNOT PROMISE A SPECIFIC ANIMAL FOR THE PROGRAM.

CAN I DECORATE EARLY?

YOUR SPACE RENTAL IS FOR 2 HOURS. IF YOU WOULD LIKE ADDITIONAL TIME TO DECORATE OR CLEAN UP, AN ADDITIONAL HOUR MAY BE PURCHASED.

WHAT HAPPENS IF I EXCEED THE AREA I RESERVED CAPACITY?

YOU MUST KEEP YOUR GUEST LIST WITHIN THE ROOM CAPACITY AS THAT IS THE FIRE CODE. IF YOU KNOW YOU WILL GO OVER THE CAPACITY WE WILL TRY TO GET YOU INTO A BIGGER ROOM, BUT WE CANNOT PROMISE IT AS THERE MAY BE ANOTHER PARTY BOOKED.

